

WARRANTY CERTIFICATE

Order Number:

Date:

Dear

Thank you for choosing Windovert to supply your products. Please keep this document on file as reference for the warranty on your products.

☐ Blinds ☐ Shutters ☐ Awnings ☐ Clearvista ☐ Security Gate ☐ Other

OPERATING INSTRUCTIONS

Vertical Blinds

Draw the blind by operating the cord at the operating end of the blind. Pull on the one side of the cord, while keeping some pressure on the other.

When drawing the blind, always ensure the vanes are in an open position i.e. at 90 degrees to the window. Drawing the blind when the vanes are in the closed position can cause damage to the vanes, links and/or vane holders.

Tilt the blinds by pulling up or down on the two cords with tassels. If a vane/s goes out of position, tilt the vanes to the closed position and keep pulling as the vane/s will be brought back into line.

Always make sure that there are no obstructions to the vanes at the bottom of the blind when drawing them.

Venetian Blinds

Lift the blinds by pulling on the cords. When in the desired position, move the cord to the left to engage the cord-lock. To release the cord-lock and drop the blind, pull on the cords and move the cords to the right. The cord-lock will release and the blind can be dropped gently into its desired position. Move the cord to the left to engage the cord-lock unless the blind is being dropped to the bottom.

Ensure that you operate the lift-cords by pulling on the tassel that joins the cords, this way the blind will lift and drop evenly.

The slats must always be in the open position i.e. at 90 degrees to the window, while lifting or dropping the blind. Tilt the slats by pulling up or down on the two cords with tassels. Keep pressure and a slight resistance on the one, while pulling the other.

In the case of a slat going out of position, a quick action tilting the slats to their fully open and closed position will bring them back into position.

Roller Blinds

Control the lifting or dropping of the blind by operating the chain on the operating side of the blind. It is recommended that the chain is operated by keeping it under tension at all times by using both hands and keeping a slight resistance on one another.

Always make sure that there are no obstructions to the blind when lifting or dropping. An obstruction can cause the blind to form cross-folds that cannot be removed.

Battery-operated roller blinds need to be recharged every 3 to 6 months. The frequency of charging will depend on the size and weight of the blind and how often they are operated. A flashing red light will appear on the motorhead to indicate when recharging is required. It is not recommended to charge the motor if the indicator light is not on, as this will shorten the life of the battery.

It is even more important when operating 220v or battery-operated roller blinds, that there are no obstructions when the blind is being lifted or dropped

TERMS AND CONDITIONS

Windovert warrants that the following products will be free from defects in material and workmanship for the following periods, from date of delivery:

Blinds: 3 years

Tecwood and Timber Shutters: 3 years

Security Gates: 5 years

Alarm on security gates and Clearvista: 1 year

Folding Doors: 2 years

V-Lite Aluminium Shutters: 10 years

Clearvista: 5 years

TERMS AND CONDITIONS continued

The warranty given is subject to the following:

- The Windovert product being installed by an authorised installer.
- The Windovert products consisting exclusively of the manufacturer's materials and components.
- The Windovert products being used, are being used for the purpose for which it was designed.
- The Windovert products were not misused, altered or repaired by an installer not authorised by the seller.
- The Windovert products were regularly cleaned and maintained according to the products specific care instructions.
- The Windovert warranty is excluding fair wear and tear. Windovert has spent a lot of time and effort researching the correct way to clean blinds and shutters. We have formulated a very special liquid detergent containing mild alkalis, penetrants, emulsifiers, and grease cutting agents for efficient and effective dirt, oil, and grease removal on all our products. This product is 100% biodegradable, non-flammable, nontoxic, non-corrosive, leaves no film and contains no acid. This is available from your local Windovert.

CLEANING

Venetian Blinds

Use a clean, soft dusting cloth, feather duster or vacuum brush. To dust, tilt slats up, dust, then tilt the slats down (but not so that the blinds are fully closed).

Spray the **Windovert Cleaner** on a slightly damp cloth and wipe the slats. Then wipe slats with a clean damp cloth to remove any excess detergent.

Please note that too much moisture on Lantex slats can leave watermarks.

As with any natural wood product, excess moisture can warp or discolor the wood, even though the wood is sealed.

Roller Blinds and Vertical Blinds

Dust regularly with a vacuum cleaner brush or a clean, soft cloth.

Not all fabrics can be cleaned with **Windovert Cleaner** as it can leave water-marks on some. Please consult your local Windovert professional in this regard.

Shutters

Use a clean, soft dusting cloth, feather duster or vacuum brush. To dust, tilt slats up, dust, then tilt the slats down (but not so the louvres are fully closed).

Spray the **Windovert Cleaner** on a slightly damp cloth and wipe the louvers.

Then wipe the louvers with with a clean damp cloth to remove any excess detergent.

SERVICE HISTORY RECORD

DATE	INSTALLER	SIGNATURE

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